eviqa complex care

SUPPORT WORK FOR CHILDREN, YOUNG PEOPLE AND ADULTS

Clinician-led support work in the South West.

Reliable support for people with complex needs across Devon, Torbay, Plymouth, Cornwall and Somerset, at the staffing level each person needs, led by a paramedic and backed by proper records you can see.

What we provide

- **Community support and outreach** for learning disability, autism, brain injury and mental health
- **Enablement and independent living skills:** cooking, budgeting, travel training, routines
- **Tenancy and floating support** to help people keep their home
- **Transition support** for young people aged 14 to 25
- **Short breaks** in the community for disabled children and young people
- **Hospital support:** a support worker who stays with a child or adult on the ward
- **Alternative education support:** part-time mentoring, practical learning and reintegration
- **Family support and supervised contact**
- **Short-notice cover** for children's and adults' social care teams

Why teams use us

Clinical leadership. A paramedic leads safeguarding, risk and escalation, and a manager is on call whenever our staff are working.

Records you can rely on. Every shift, incident and concern is recorded digitally, with a progress summary to you after each block of support.

Children and adults. One provider from 14 to 25 and beyond.

Safer recruitment. Enhanced DBS with barred list checks, references and induction before any shift.

Our scope

This service is support work: it does not include personal care, medicines or healthcare tasks. We work in family homes, foster homes, the community, hospitals and registered settings.

1
Refer
Email or call with the need, hours and setting.

2
Screen
A manager checks fit, risk and staffing, the same working day.

3
Confirm
Staff, start time and scope confirmed to you in writing.

4
Report
Shift records and a progress summary after each block.

Please don't include detailed personal or medical information in a first email. We'll arrange a secure way to share it.

referrals@eviqa.health
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